

# Huggable Muggs, LLC.

## Pet Sitting / Service Agreement

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### Terms and Conditions

The utmost of care will be given in watching both your pet(s) and your home. In consideration of these services and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against **Pet Sitter/Huggable Muggs LLC** except those arising from negligence of the **Pet Sitter/Huggable Muggs LLC**.

Client agrees to notify **Pet Sitter/Huggable Muggs LLC** of any concerns within 24 hours of client's return home. **Pet Sitter/Huggable Muggs LLC**, cannot be held responsible for any mishaps, claims, and/or expenses attributed to a destructive or unpredictable behavior of the Client's pet(s) that cause damage to the Client's home/property and/or a neighbor's home/property. (i.e., biting, furniture damage, accidental death, etc.) Nor can **Pet Sitter/Huggable Muggs LLC** be held liable for injury, disappearance, death, or fines of pet(s) with access to the outdoors.

### Cancellations

**Pet Sitter/Huggable Muggs LLC** charges 25% of the scheduled visits if cancelled less than 48 hours in advance with the exception of holiday bookings, which are non-refundable.

In the event of early return home, Client must notify the **Pet Sitter/Huggable Muggs LLC** promptly to avoid being charged for unnecessary visit(s).

### Fees/Charges

Visit(s) made or services performed shall be paid for at the agreed rate, with Client taking full responsibility for prompt payment of fees. A finance charge of 5% per month will be added to unpaid balances after 30 days. A handling fee of \$30.00 will be charged on all returned checks. In the event it is necessary to initiate collection proceedings on the account, the Client will be responsible for all attorney's fees and costs of collection.

There will be an additional \$15.00 charge per day on the following holidays:

New Years Day	Easter Sunday	Memorial Day	Independence Day
Labor Day	Thanksgiving Day	Christmas Day	

Client may agree to have their key(s) kept on file with **Pet Sitter/Huggable Muggs LLC** in a secure, coded location for future services under **Pet Sitter/Huggable Muggs LLC** "Ready Key" plan. If Client prefers to have key returned, Client agrees to pay \$10.00 key pick-up for future services.

### Emergencies

In the event of personal emergency or illness of **Pet Sitter/Huggable Muggs LLC**, Client authorizes **Pet Sitter/Huggable Muggs LLC** to arrange for another qualified pet sitter / company to fulfill pet sitting responsibilities. Client will be notified in such a case. All terms and conditions set forth on this contract will apply to replacement Pet Sitter and Client.

In the event of inclement weather, natural disaster, or national emergency, **Pet Sitter/Huggable Muggs LLC** is entrusted to use their best judgment in caring for Client's pet(s) and home. **Pet Sitter/Huggable Muggs LLC** will be held harmless for consequences related to such decisions.

Client agrees to reimburse the **Pet Sitter/Huggable Muggs LLC** for any additional fees for tending to emergency or veterinary care as well as any expenses incurred for same. Client also agrees to reimburse for additional time accrued at the rate of \$20 per hour in the case of such an emergency. Every effort will be made to contact the Client prior to obtaining emergency care.

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### Vaccinations

All pets under the care of **Pet Sitter/Huggable Muggs LLC** are to be current on vaccinations. Flea and tick applications such as Advantage and Frontline are recommended but not required for visits to YOUR home. Should **Pet Sitter/Huggable Muggs LLC** or a third party be bitten or otherwise exposed to any disease or ailment received from Client's animal which has not been properly and currently vaccinated, it will be the Client's responsibility to pay all costs and damages incurred by the victim(s).

### Termination/Authorization

**Pet Sitter/Huggable Muggs LLC** reserves the right to terminate service at any time before or during pet sits, if **Pet Sitter/Huggable Muggs LLC** in its sole discretion, determines that Client's pet poses a danger to the health or safety of **Pet Sitter/Huggable Muggs LLC**. If concerns prohibit **Pet Sitter/Huggable Muggs LLC** from caring for pet(s), Client authorizes pet(s) to be placed in a boarding kennel, with all charges from there on to be charged to Client.

Client expressly gives **Pet Sitter/Huggable Muggs LLC** the authority to employ a locksmith on their behalf and to reimburse **Pet Sitter/Huggable Muggs LLC** promptly upon their return for all costs incurred in the event of malfunction of the lock, keys or automatic door opener.

If any friends/neighbors/family members will be entering your home while it is under our care, **Pet Sitter/Huggable Muggs LLC** must be notified in advance. **Pet Sitter/Huggable Muggs LLC** will not enter an occupied home under any circumstances that we have not previously been made aware of, nor will we allow entry to any person we have not been made aware of. **Pet Sitter/Huggable Muggs LLC** will not be held responsible for any damages incurred to your home or pet(s) by said visitors. It is understood that anyone with access to the home will be notified of the **Pet Sitter/Huggable Muggs LLC** presence and vice versa. The police will be called on all intruders or suspicious acts without exception.

### Agreement

Client agrees that the provisions of this form are valid approval for future services of any purpose provided by **Pet Sitter/Huggable Muggs LLC**. This agreement will remain valid and in effect for as long as the undersigned remains a **Pet Sitter/Huggable Muggs LLC**, permitting **Pet Sitter/Huggable Muggs LLC** to accept telephone, and email reservations for services and enter Client premises without additional signed contracts or written authorization.

Client agrees to provide **Pet Sitter/Huggable Muggs LLC** with a phone number where they can be reached while away. Client will also provide a phone number of another person to contact who is authorized to handle any major problems that may occur while away. If Client, or the other contact person cannot be reached, Client agrees to accept any decision **Pet Sitter/Huggable Muggs LLC** makes in regards to the pet's care or Client's property.

**Pet Sitter/Huggable Muggs LLC** agrees to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against **Pet Sitter/Huggable Muggs LLC** except those arising from negligence of the pet sitter. Client agrees to notify **Pet Sitter/Huggable Muggs LLC** of any concerns within 24 hours of return.

**I have read the above terms and conditions. I know, understand, and agree to all terms stated above. By signing below, I am accepting this document as a contractual agreement.**

Client Name: \_\_\_\_\_  
(Please Print)

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Pet Sitter/Huggable Muggs LLC Representative: \_\_\_\_\_